



QUALITY POLICY

It is the vision of LVF SPA to be a premier manufacturer of gate, disc, check and ball valves, forged and cast up to a maximum size of 60 inches, with respect to the quality of the product and service offered, customer satisfaction and continuous improvement.

The success of a company is strictly connected to the capacity to satisfy the customers, by understanding and anticipating their needs, and by offering a product that can meet their explicit but also not explicit requests.

The Company's Quality Policy aims to achieve:

- the maximum satisfaction of the Customer within the time and in a sustainable way for the Company, considering the real needs of all Parties involved;
- to improve constantly the Quality Management System and any aspect related to the Health, Safety and Environment;

This develops according to the following points:

1. full commitment to meet this "Company Quality Policy", promoting its propagation, to understand correctly and completely the Customer's needs and the needs of any part involved;
2. The provision of goods and services that consistently meet the expectations and specifications of our customers and fully comply with all applicable standards in the Oil and Natural Gas industry.
3. Absolute compliance with all applicable legal and regulatory requirements and regulations, both product-related and those relating to occupational health and safety and the environment.
4. to make risk/opportunities analysis and manage with action plan the result, in order to eliminate the risks and to reduce the risks for the Company sustainability, for the environment and for the health and safety of the workers;
5. Involvement of all business functions to continuously improve the value of our products and services.
6. The continuous improvement of the professionalism of our people and the development of new products that extend the range offered to the customer.
7. The establishment of solid and cooperative relationships with our customers. These partnerships will increase the quality of our products and services and the and the profitability and sustainable development of LVF and its valued customers. Continuous commitment to improve the effectiveness of its quality system, jointly ensuring compliance with ISO 9001:2015, APIQ1-9th Ed. and European Directive 2014/68/EU, Annex III, Module H, 2014/34/UE (AtEx).
8. Guaranteeing the manufacture of Quality products, respecting all Environmental and Safety requirements.

The importance of these targets requires the maximum support from the Management, but also the involvement and active cooperation of all the collaborators, in order to continue the growth and the development of the Company and of the people who work inside.

LVF's objectives will be continuously updated to ensure that they reflect the evolving needs of the company and that they continue to meet the needs of our customers, while complying with product specifications and providing added value to our products and services.

San Paolo d'Argon, Marzo 2021

General Manager

